



KOORALBYN VALLEY MTB FAQ'S

TOILETS

Toilets will be available all events

WATER

There will be town drinking water available but we advise you to bring your own filtered water. We do recommend you try to bring enough water with you to keep suitably hydrated across the full event day – allowing for extra water consumption if competing in events. Drinks will also be available for purchase from The Pavilion, local shops or service station.

FIRST AID

There will be qualified first aid people available to assist with emergency medical problems.

LOST AND FOUND

Any found items can be handed in at the staff at the timing tent and we will endeavor to return it to the rightful owner.

FOOD

The Pavilion will be open from 11am to 9pm for meals. There is also a Foodworks and a café and takeaway at the local shops.

FUEL

There is a service station.

MECHANIC

Depending on the event there maybe a bike mechanic available to help with on the day bike repairs and servicing.

PRIZES

Medals for every competitor for categories winners
Random spot prizes given out through the day

Q. Are on the day entries accepted?

A. Yes there will be a late fee of \$10 and eftpos facilities available.

Q. Are generators allowed?

A. Yes, generators of a "silent" variety. Please be respectful of you neighbours when running your generator. User is discouraged between the hours of 10pm and 6am.

Q. Are fires allowed?

A. You are allowed to have any fires in a fire pit only.

Q. Are pets allowed?

A. You can bring on pet on a leash but please be mindful of the local wild life, kangaroo's and other animals around.

Q. What should I do with my rubbish?

A. It is important that we all ensure that the event hub, pit lane, camping and tracks remain rubbish free. We do not have many rubbish bins available, however, we do have large rubbish bins for you to take your accumulated rubbish to. Everyone is responsible for their own rubbish.

Q. Can I ride at the Kooralbyn Valley tracks before the event?

A. Yes, Kooralbyn Valley MTB tracks are open daily. You just need to sign the waiver at the The Kooralbyn Valley Resort Reception.

Q. Is the course marked?

A. The course will not be completely marked and bunted until the final days prior to the event

HAPPY RACING!

REFUND POLICY

Pre-registered entry fee refunds will not be made if the participant is unable to attend on race day. Participants can transfer their pre-registered entry to another race within the same season – these requests must be made at least 7 days before the event by emailing us at kooralbymountainbiking@hotmail.com

Signing up for the series is for solo riders only and gives you a great discount and is a great way to be confident to compete in all races. For some unknown reason where you are unable to compete or are injured, we will not be granting refunds and no events will be transferred to the following year.

Participants can transfer their entry to someone else – these requests can be made on race day, for a transfer fee of \$10 or email us at kooralbymountainbiking@hotmail.com 7 days prior to the event.

Event organisers reserve the right to alter the course without notice and/or cancel the event in consultation with, and under the direction of emergency service agencies and major event stakeholders or landowners. In the unlikely circumstance that the event is cancelled for reasons outside our control such as weather, fire, flood, park closures or any other reasons, we will offer a full refund of your entry fee minus a 10% administration fee within 1 week of announcing the new date. We will not refund you after this 1 week.

If you have other questions about the event, please don't hesitate to ask. You can email us at kooralbymountainbiking@hotmail.com